



FORGOT LOGIN ID:

A. Steps to retrieve Login ID (for customers with DC):

1. Click on this [link](#)
2. Select the Account Type as “**Bank Account (using Debit Card)**” and click on “**Forgot Login ID**” to proceed.
3. Enter your Customer ID , Debit / ATM Card and it's PIN and click on “**Forgot Login ID**” to proceed.
4. Post successful authentication, YES Bank will SMS and/or Email your Login ID on your registered mobile number and/or Email.

B. Steps to retrieve Login ID (for customers w/o DC):

Your NetBanking Login ID by default is your Customer ID. In case you have changed your Login ID, kindly visit your nearest YES Bank branch to retrieve the same.

FORGOT PASSWORD:

A. Steps to reset your Password (for Customer with DC):

1. Click on this [link](#)
2. Select the Account Type as “**Bank Account (using Debit Card)**” to proceed.
3. Enter your NetBanking Customer ID/Login ID, Debit Card Number and ATM PIN.
4. Create your new password & re-enter for validation.

P.S.: Kindly note that your new password cannot be the same as any of the last five YES BANK NetBanking login passwords. Please remember that your password should be a combination of alphabets (lowercase and uppercase), numbers and special characters without spaces. The length of the password should be 10 to 14 characters.

B. Steps to retrieve Login ID (for customers w/o DC):

1. Click [here](#) to Download the Form and submit the same to your nearest branch
2. You will receive your NetBanking Password within next 7 working days